

Microwave Hygienizer Detergent

Revision n. 04
Revision date: 12/04/2017



SAFETY DATA SHEET

1. IDENTIFICATION OF THE SUBSTANCE/PREPARATION AND OF THE COMPANY /UNDERTAKING*

1.1. Identification of the substance

Code:	[MWO111] 484000008424 - [MWO202] 484000001191 - [MWO112] 484000008877 [MWO113] 484000008878 - [MWO115] 484000008953 - [MWO114] 484000008952
Denomination	Microwave Hygienizer Detergent - Microwave cleaner
Chemical name	
and synonyms	

1.2. Relevant identified uses of the substance or mixture and uses advised against

Recommended use: Microwave cleaner.

CONSUMER USE.

Uses advised against: Do not use for purposes other than those listed.

1.3. Information about manufacturer of Safety data sheet

Company name	Synt Chemical S.r.l.
Address	Via Armando Gagliani, 5
City and Country	40069 Zola Predosa (BO) - ITALY
Telephone	Tel. 051 752332 - Fax 051 754945
e-mail of the safety responsible person	laboratorio@syntchemical.it
responsible of material data sheet	Dr. Silvano Invernizzi

1.4. Emergency telephone number

For urgent safety information call the Anti-Poison Center of your country. Check the emergency list on page 12.

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

EC regulation criteria 1272/2008 (CLP)

The product is not classified as dangerous according to Regulation EC 1272/2008 (CLP).

Adverse physicochemical, human health and environmental effects:

No other hazards

2.2. Label elements

The product is not classified as dangerous according to Regulation EC 1272/2008 (CLP).

Hazard pictograms: None

Hazard statements: None

Precautionary statements: None

Special Provisions: None

Special provisions according to Annex XVII of REACH and subsequent amendments: None

Ingredients (Reg. EC n. 648/2004): <5% anionic surfactants, non-ionic surfactants, EDTA.

SDS121200670UK

2.3. Other hazards

vPvB Substances: None - PBT Substances: None

Other Hazards:

No other hazards





SECTION 3: Composition/information on ingredients

3.1. Substances

Not applicable.

3.2. Mixtures

Hazardous components within the meaning of the CLP regulation and related classification:

Qty	Name	Ident. Number	Classification
1 - 1.5 %	ALCOHOLS, C12-14, ETHOXYLATED PROPOXYLATED	CAS: 68439-51-0	4.1/C3 Aquatic Chronic 3 H412
0.1 - 0.5 %	SODIUM SILICATE (MR > 2.6 - <= 3.2)	CAS: 1344-09-8 EC: 215-687-4 REACH No.: 01-2119448725-31	 3.2/2 Skin Irrit. 2 H315  3.3/2 Eye Irrit. 2 H319
0.1 - 0.4 %	SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS	CAS: 68439-57-6 EC: 931-534-0 REACH No.: 01-2119513401-57	 3.2/2 Skin Irrit. 2 H315  3.3/1 Eye Dam. 1 H318

SECTION 4: First aid measures

4.1. Description of first aid measures

In case of skin contact:

Wash with plenty of water and soap.

In case of eyes contact:

In case of contact with eyes, rinse immediately with plenty of water and seek medical advice.

In case of Ingestion:

Do not under any circumstances induce vomiting. OBTAIN A MEDICAL EXAMINATION IMMEDIATELY.

In case of Inhalation:

Remove casualty to fresh air and keep warm and at rest.

4.2. Most important symptoms and effects, both acute and delayed

No data available for the mixture. See section 11 for symptoms and effects of the substances.

4.3. Indication of any immediate medical attention and special treatment needed

Treatment:

Treat symptomatically.

SECTION 5: Firefighting measures

5.1. Extinguishing media

Suitable extinguishing media:

Water spray jet.

Carbon dioxide (CO₂).

Powder.

Foam.

Extinguishing media which must not be used for safety reasons:

None in particular.

5.2. Special hazards arising from the substance or mixture

Do not inhale explosion and combustion gases.

Burning produces heavy smoke.

5.3. Advice for firefighters

Use suitable breathing apparatus .

Collect contaminated fire extinguishing water separately. This must not be discharged into drains.

Move undamaged containers from immediate hazard area if it can be done safely.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

Wear personal protection equipment.

Remove persons to safety.

See protective measures under point 7 and 8.

6.2. Environmental precautions

Do not allow to enter into soil/subsoil. Do not allow to enter into surface water or drains.

Retain contaminated washing water and dispose it.

In case of gas escape or of entry into waterways, soil or drains, inform the responsible authorities.

Suitable material for taking up: absorbing material, organic, sand

6.3. Methods and material for containment and cleaning up

Wash with plenty of water.

6.4. Reference to other sections

See also section 8 and 13

SECTION 7: Handling and storage

7.1. Precautions for safe handling

Avoid contact with skin and eyes, inhalation of vapours and mists.

Do not eat or drink while working.

See also section 8 for recommended protective equipment.

7.2. Conditions for safe storage, including any incompatibilities

Keep away from open flames, sparks, hot surfaces. Avoid direct exposure to sunlight.

Keep away from food, drink and feed.

Incompatible materials:

See paragraph 10 below.

Instructions as regards storage premises:

Adequately ventilated premises.

7.3. Specific end use(s)

See section 1.2.

SECTION 8: Exposure controls/personal protection

8.1. Control parameters

SODIUM SILICATE (MR > 2.6 - <= 3.2) - CAS: 1344-09-8

TLV TWA - 2 mg/m³

DNEL Exposure Limit Values

SODIUM SILICATE (MR > 2.6 - <= 3.2) - CAS: 1344-09-8

Worker Industry: 1.59 mg/kg - Consumer: 0.8 mg/kg - Exposure: Human Dermal - Frequency: Long Term, systemic effects

Worker Industry: 5.61 mg/m³ - Consumer: 1.38 mg/m³ - Exposure: Human Inhalation - Frequency: Long Term, systemic effects

Consumer: 0.8 mg/kg - Exposure: Human Oral - Frequency: Long Term, systemic effects

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS - CAS: 68439-57-6

Worker Industry: 2158.33 mg/kg/day - Consumer: 1295 mg/kg/day - Exposure: Human Dermal - Frequency: Long Term, systemic effects

Worker Industry: 152.22 mg/m³ - Consumer: 45.04 mg/m³ - Exposure: Human Inhalation - Frequency: Long Term, systemic effects

Consumer: 12.95 mg/kg/day - Exposure: Human Oral - Frequency: Long Term, systemic effects

PNEC Exposure Limit Values

SODIUM SILICATE (MR > 2.6 - <= 3.2) - CAS: 1344-09-8

Target: Fresh Water - Value: 7.50 mg/l

Target: Marine water - Value: 1 mg/l

Target: Microorganisms in sewage treatments - Value: 348 mg/l

Target: Intermittent releases - Value: 7.5 mg/l

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS - CAS: 68439-57-6

Target: Fresh Water - Value: 0.024 mg/l

Target: Marine water - Value: 0.0024 mg/l

Target: Marine water sediments - Value: 0.0767 mg/kg

Target: Freshwater sediments - Value: 0.767 mg/kg

Target: Soil (agricultural) - Value: 1.21 mg/kg

Target: Microorganisms in sewage treatments - Value: 4 mg/l

Target: Intermittent releases - Value: 0.0197 mg/l

8.2. Exposure controls

Eye protection:

In case of involuntary spread, wear safety goggles with side shields (EN 166).

Protection for skin:

Wear work clothes with long sleeves and safety footwear for professional use in category I (refer to Directive 89/686/EEC and standard EN 344). After removing protective clothing, wash affected skin with soap and water.

Protection for hands:

If a prolonged contact with the product is expected, it's recommended to protect your hands with work gloves resistant to penetration (ref. Standard EN 374). Final choice of the gloves material must also evaluate the process of using the product and any other products derived from them. It also recalled that the latex gloves could cause sensitization effects.

Respiratory protection:

If you exceed the threshold value of one or more of the substances in the preparation, wear filter type E or univaler. The class (1, 2 or 3) will be chosen according to the limit concentration of use (ref. standard EN 141). The use of respiratory protective equipment such as masks fitted with an organic vapours filter and dust/mist, is necessary in the absence of technical measures to limit worker exposure. Nonetheless, the masks provide limited protection.

Thermal Hazards: None

Environmental exposure controls:

See section 7 and 13.

Appropriate engineering controls: None

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Properties	Value	Method:	Notes
Appearance and colour:	blue liquid	--	--
Odour:	characteristic	--	--
Odour threshold:	Not Relevant	--	--
pH:	10,7 - 11,1	--	--
Melting point / freezing point:	Not Relevant	--	--
Initial boiling point and boiling range:	Not Relevant	--	--
Flash point:	Not flammable	--	--
Evaporation rate:	Not Relevant	--	--
Solid/gas flammability:	Not applicable	--	--
Upper/lower flammability or explosive limits:	Not Relevant	--	--
Vapour pressure:	Not Relevant	--	--
Vapour density:	Not Relevant	--	--
Relative density:	1.01 g/ml	--	--
Solubility in water:	soluble	--	--
Solubility in oil:	Not Relevant	--	--
Partition coefficient (n-octanol/water):	Not Relevant	--	--
Auto-ignition temperature:	Not applicable	--	--
Decomposition temperature:	Not Relevant	--	--
Viscosity:	Not Relevant	--	--
Explosive properties:	Not explosive	--	--
Oxidizing properties:	Non-oxidizing	--	--

9.2. Other information

Properties	Value	Method:	Notes
Miscibility:	Not Relevant	--	--
Fat Solubility:	Not Relevant	--	--

SECTION 10: Stability and reactivity

10.1. Reactivity

In normal condition of use and storage (see section 7) dangerous reactions are not expected.

10.2. Chemical stability

Stable under normal conditions

10.3. Possibility of hazardous reactions

In normal condition of use and storage dangerous reactions are not expected. Avoid contact with incompatible substances.

10.4. Conditions to avoid

Avoid overheating, electrostatic discharge and all sources of ignition.

10.5. Incompatible materials

Oxidizing agents, acids, alkalis.

EDTA: amphoteric metals, light metals.

10.6. Hazardous decomposition products

In case of fire or decomposition may spread gas and vapors potentially harmful for health as CO₂, carbon mono-oxide and other irritating fumes.

SECTION 11: Toxicological information

11.1. Information on toxicological effects

Toxicological information of the product:

a) acute toxicity

Not classified

Based on available data, the classification criteria are not met

b) skin corrosion/irritation

Not classified

Based on available data, the classification criteria are not met

c) serious eye damage/irritation

Not classified

Based on available data, the classification criteria are not met

d) respiratory or skin sensitisation

Not classified

Based on available data, the classification criteria are not met

e) germ cell mutagenicity

Not classified

Based on available data, the classification criteria are not met

f) carcinogenicity

Not classified

Based on available data, the classification criteria are not met

g) reproductive toxicity

Not classified

Based on available data, the classification criteria are not met

h) STOT-single exposure

Not classified

Based on available data, the classification criteria are not met

i) STOT-repeated exposure

Not classified

Based on available data, the classification criteria are not met

j) aspiration hazard

Not classified

Based on available data, the classification criteria are not met

Toxicological information of the main substances found in the product:

ALCOHOLS, C12-14, ETHOXYLATED PROPOXYLATED - CAS: 68439-51-0

a) acute toxicity:

Test: LD50 - Route: Oral - Species: Rat > 2000 mg/kg

Test: LD50 - Route: Skin - Species: Rat > 5000 mg/kg

b) skin corrosion/irritation:

Test: Skin Irritant Positive

c) serious eye damage/irritation:

Test: Eye Irritant - Species: Rabbit Negative

d) respiratory or skin sensitisation:

Test: Skin Sensitization - Species: GUINEAPIG Negative

e) germ cell mutagenicity:

Test: Mutagenesis - Species: Generic Bacteria Negative

SODIUM SILICATE (MR > 2.6 - <= 3.2) - CAS: 1344-09-8

a) acute toxicity:

Test: LD50 - Route: Oral - Species: Rat = 3400 mg/kg

Test: NOAEL - Route: Oral - Species: Rat = 159 mg/kg

Test: LD50 - Route: Skin - Species: Rat > 5000 mg/kg

Test: LC50 - Route: Inhalation - Species: Rat > 2.06 g/m³

b) skin corrosion/irritation:

Test: Skin Irritant Positive

- c) serious eye damage/irritation:
Test: Eye Irritant Positive
- d) respiratory or skin sensitisation:
Test: Skin Sensitization Negative
- e) germ cell mutagenicity:
Test: Mutagenesis Negative
- f) carcinogenicity:
Test: Carcinogenicity Negative
- g) reproductive toxicity:
Test: Reproductive Toxicity Negative
- h) STOT-single exposure:
Negative
- i) STOT-repeated exposure:
Negative
- j) aspiration hazard:
Not applicable.

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS - CAS: 68439-57-6

- a) acute toxicity:
Test: LC50 - Route: Inhalation - Species: Rat > 52 mg/l - Duration: 4h
Test: LD50 - Route: Skin - Species: Rabbit > 6300 mg/kg
Test: LD50 - Route: Oral - Species: Rat = 2079 mg/kg
- b) skin corrosion/irritation:
Test: Skin Irritant - Species: Rabbit Positive
- c) serious eye damage/irritation:
Test: Eye Corrosive - Species: Rabbit Positive
- d) respiratory or skin sensitisation:
Test: Skin Sensitization - Species: GUINEAPIG Negative
Test: Skin Sensitization - Species: MAN Negative
Test: Respiratory Tract Irritant Positive
- e) germ cell mutagenicity:
Test: Mutagenesis - Species: Generic Bacteria Negative
- f) carcinogenicity:
Test: Carcinogenicity - Route: Skin - Species: Mouse Negative
Test: Carcinogenicity - Route: Oral - Species: Rat Negative
- g) reproductive toxicity:
Test: NOAEL - Species: Mouse = 2 mg/kg

SECTION 12: Ecological information

12.1. Toxicity

Adopt good working practices, so that the product is not released into the environment.

Not classified for environmental hazards

Based on available data, the classification criteria are not met

ALCOHOLS, C12-14, ETHOXYLATED PROPOXYLATED - CAS: 68439-51-0

- a) Aquatic acute toxicity:
Endpoint: LC50 - Species: Fish > 1 mg/l
Endpoint: EC50 - Species: Daphnia > 1 mg/l
Endpoint: EC50 - Species: Algae > 1 mg/l
- c) Bacteria toxicity:
Endpoint: EC0 - Species: MICRORG > 100 mg/l

SODIUM SILICATE (MR > 2.6 - <= 3.2) - CAS: 1344-09-8

- a) Aquatic acute toxicity:
Endpoint: LC50 - Species: Fish (Brachydanio rerio) = 3185 mg/l - Duration h: 96
Endpoint: EC0 - Species: Daphnia magna = 1700 mg/l - Duration h: 48
Endpoint: EC50 - Species: Scenedesmus subspicatus > 345.4 mg/l - Duration h: 72

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS - CAS: 68439-57-6

a) Aquatic acute toxicity:

Endpoint: EC50 - Species: Daphnia = 4.53 mg/l - Duration h: 48

Endpoint: ErC50 - Species: Algae = 5.2 mg/l - Duration h: 72

Endpoint: LC50 - Species: Fish = 4.2 mg/l - Duration h: 96

b) Aquatic chronic toxicity:

Endpoint: EC10 - Species: MICRORG = 40 mg/l - Duration h: 3

Endpoint: NOEC - Species: Daphnia = 6.3 mg/l - Duration h: 504

Endpoint: NOECr - Species: Algae = 3.2 mg/l - Duration h: 72

12.2. Persistence and degradability

ALCOHOLS, C12-14, ETHOXYLATED PROPOXYLATED - CAS: 68439-51-0

Biodegradability: Readily biodegradable

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS - CAS: 68439-57-6

Biodegradability: Readily biodegradable - Duration h: 28 days - %: 92

Biodegradability: Readily biodegradable - Test: CO2 production - Duration h: 28 days - %: 80

12.3. Bioaccumulative potential

ALCOHOLS, C12-14, ETHOXYLATED PROPOXYLATED - CAS: 68439-51-0

Accumulation in organisms is not to be expected.

SODIUM SILICATE (MR > 2.6 - <= 3.2) - CAS: 1344-09-8

Low bioaccumulative

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS - CAS: 68439-57-6

Low bioaccumulative - Test: Log Pow -1.3

Low bioaccumulative - Test: BCF - Bioconcentration factor 70.8

12.4. Mobility in soil

ALCOHOLS, C12-14, ETHOXYLATED PROPOXYLATED - CAS: 68439-51-0

Adsorption to solid soil phase is possible.

12.5. Results of PBT and vPvB assessment

vPvB Substances: None - PBT Substances: None

12.6. Other adverse effects

None

SECTION 13: Disposal considerations

13.1. Waste treatment methods

Recover if possible. In so doing, comply with the local and national regulations currently in force.

SECTION 14: Transport information

14.1. UN number

Not classified as dangerous in the meaning of transport regulations.

14.2. UN proper shipping name

Not applicable.

14.3. Transport hazard class(es)

Not applicable.

14.4. Packing group

Not applicable.

14.5. Environmental hazards

ADR-Environmental Pollutant: No

IMDG-Marine pollutant: No

14.6. Special precautions for user

Not applicable.

14.7. Transport in bulk according to Annex II of Marpol and the IBC Code

Not applicable.

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

Dir. 98/24/EC (Risks related to chemical agents at work)

Dir. 2000/39/EC (Occupational exposure limit values)

Regulation (EC) n. 1907/2006 (REACH)

Regulation (EC) n. 1272/2008 (CLP)

Regulation (EC) n. 790/2009 (ATP 1 CLP) and (EU) n. 758/2013

Regulation (EU) 2015/830

Regulation (EU) n. 286/2011 (ATP 2 CLP)

Regulation (EU) n. 618/2012 (ATP 3 CLP)

Regulation (EU) n. 487/2013 (ATP 4 CLP)

Regulation (EU) n. 944/2013 (ATP 5 CLP)

Regulation (EU) n. 605/2014 (ATP 6 CLP)

Regulation (EU) n. 2015/1221 (ATP 7 CLP)

Restrictions related to the product or the substances contained according to Annex XVII Regulation (EC) 1907/2006 (REACH) and subsequent modifications:

Restrictions related to the product:

No restriction.

Restrictions related to the substances contained:

No restriction.

Where applicable, refer to the following regulatory provisions :

Directive 2012/18/EU (Seveso III)

Regulation (EC) nr 648/2004 (detergents).

Dir. 2004/42/EC (VOC directive)

Provisions related to directive EU 2012/18 (Seveso III):

Seveso III category according to Annex 1, part 1

None

15.2. Chemical safety assessment

No Chemical Safety Assessment has been carried out for the mixture.

Substances for which a Chemical Safety Assessment has been carried out:

SODIUM SILICATE (MR > 2.6 - <= 3.2)

SULFONIC ACIDS, C14-16 (EVEN NUMBERED)-ALKANE HYDROXY AND C14-16 (EVEN NUMBERED)-ALKENE, SODIUM SALTS

SECTION 16: Other information

Full text of phrases referred to in Section 3:

H412 Harmful to aquatic life with long lasting effects.

H315 Causes skin irritation.

H319 Causes serious eye irritation.

H318 Causes serious eye damage.

Hazard class and hazard category	Code	Description
Skin Irrit. 2	3.2/2	Skin irritation, Category 2
Eye Dam. 1	3.3/1	Serious eye damage, Category 1
Eye Irrit. 2	3.3/2	Eye irritation, Category 2
Aquatic Chronic 3	4.1/C3	Chronic (long term) aquatic hazard, category 3

This document was prepared by a competent person who has received appropriate training.

Main bibliographic sources:

ECDIN - Environmental Chemicals Data and Information Network - Joint Research Centre, Commission of the European Communities

SAX's DANGEROUS PROPERTIES OF INDUSTRIAL MATERIALS - Eight Edition - Van Nostrand Reinold

The information contained herein is based on our state of knowledge at the above-specified date. It refers solely to the product indicated and constitutes no guarantee of particular quality.

It is the duty of the user to ensure that this information is appropriate and complete with respect to the specific use intended.

This MSDS cancels and replaces any preceding release.

All sections of this MSDS have been revised.

ADR:	European Agreement concerning the International Carriage of Dangerous Goods by Road.
CAS:	Chemical Abstracts Service (division of the American Chemical Society).
CLP:	Classification, Labeling, Packaging.
DNEL:	Derived No Effect Level.
EINECS:	European Inventory of Existing Commercial Chemical Substances.
GefStoffVO:	Ordinance on Hazardous Substances, Germany.
GHS:	Globally Harmonized System of Classification and Labeling of Chemicals.
IATA:	International Air Transport Association.
IATA-DGR:	Dangerous Goods Regulation by the "International Air Transport Association" (IATA).
ICAO:	International Civil Aviation Organization.
ICAO-TI:	Technical Instructions by the "International Civil Aviation Organization" (ICAO).
IMDG:	International Maritime Code for Dangerous Goods.
INCI:	International Nomenclature of Cosmetic Ingredients.
KSt:	Explosion coefficient.
LC50:	Lethal concentration, for 50 percent of test population.
LD50:	Lethal dose, for 50 percent of test population.
PNEC:	Predicted No Effect Concentration.
RID:	Regulation Concerning the International Transport of Dangerous Goods by Rail.
STEL:	Short Term Exposure limit.
STOT:	Specific Target Organ Toxicity.
TLV:	Threshold Limiting Value.
TWA:	Time-weighted average
WGK:	German Water Hazard Class.

Microwave Hygienizer Detergent




INGREDIENTS SHEET

COMPONENT IUPAC	INCI NAME	CAS	Pharmacopea name	EINECS	%
Water	AQUA	7732-18-5	aqua	231-791-2	> 10
Alcohols, C12-14, ethoxylated propoxylated	PPG-5-LAU-RETH-5	68439-51-0	-	-	1-10
Tetrasodium ethylenediaminetetraacetate	TETRASODIUM EDTA	64-02-8	-	200-573-9	0,1-1
Sodium etasulfate	SODIUM ETHYLHEXYL SULFATE	126-92-1	-	204-812-8	0,1-1
Sulfonic acids, C14-16-alkane hydroxy and C14-16-alkene, sodium salts	SODIUM C14-16 OLEFIN SULFONATE	68439-57-6	-	270-407-8	0,1-1
Sodium silicate	SODIUM SILICATE	1344-09-8	-	215-687-4	0,1-1
4,4'-Dichloro-2-Hydroxydiphenyl Ether	HYDROXYDICHLORODIPHENYL ETHER	3380-30-1	-	429-290-0	<0,1
Sodium hydroxide	SODIUM HYDROXIDE	1310-73-2	natrii hydroxidum	215-185-5	<0,1
COLORANT	-	-	-	-	<0,1

Emergency telephone numbers

For urgent safety information call the Anti-Poison Center of your country:

	COUNTRY	CUSTOMER SERVICE NR.	ANTI-POISON CENTER NR.
	AUSTRIA	(0043) 050 6700 2111	(0043) 01 406 43 43
	BELGIUM	(0032) (0)2 263 33 33	(0032) 070 245 245
	BULGARIA	(00359) 0700 11270	
	CROAZIA	(00385) 01 39 08 720	
	CZECK REP.	(00420) 810 800 023	(00420) 224 91 54 02
	DENEMARK	(0045) 35 35 80 10	(0045) 82121212
	FINLAND	(09) 61336 235	(09) 471977
	FRANCE	(0033) 09 69 39 1234	(0033) 01 40 05 48 48
	GERMAN	(0049) 0711 8888 900	(0049) 0761 19240
	GREECE	(0030) 213 088 6010	(0030) 2107793777
	HOLLAND	(0031) 076 5306400	(0031) 030 274 8888
	HUNGARY	(0036) 1 999 5000	(0036) 80 20 11 99
	IRELAND	(00353) 0843 249 8038	(00353) 1 8092566
	ITALY	(0039) 02 20 30	(0039) 02 66101029
	KAZAKISTAN	(007) 8 800 3333 887	
	NORWAY	(0047) 815 300 28	(0047) 22 59 13 00
	POLAND	(0048) 801 33 22 11	Warszawa: (0048) 22 619 66 54 Gdańsk: (0048) 58 682 04 04 Poznań: (0048) 61 847 69 46 Kraków: (0048) 12 411 99 99
	PORTUGAL	(00351) 707 203 204	(00351) 808 250143
	ROMANIAN	(0040) 021 20 40 356	(0040) 021 318 36 06
	RUSSIA	(007) 8 800 3333 887	
	SERBIA	(00381) 011 41 42 412	
	SLOVAKIA	(00421) 850 111 731	(00421) 2 54774166
	SPAIN	(0034) 902 203 204	(0034) 915 620 420
	SWEDEN	(0046) 077 575 7450	(0046) 10 456 6700
	SWISS	(0041) 0840 845 845	(0041) 145
	UK	(0044) 0843 636 2617	(0044) 0845 46 47 (0044) 020 7188 0600
	TURKEY	(0090) 444 5010	(0090) 114
	UCRAIN	(00380) 810 800 023	+38(044) 258 47 73 +38(044) 526 96 43 +38(044) 526 97 00