

## Health & Safety, Use & Care and Installation guide



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# ENGLISH HEALTH & SAFETY, USE & CARE and INSTALLATION GUIDES



### THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.

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### Use and Care guide

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## Health and Safety guide

# SAFETY INSTRUCTIONS

# **IMPORTANT TO BE READ AND OBSERVED**

Before using the dryer carefully read, Health and Safety and Use and Care guides. Keep these instructions close at hand for future reference.

#### YOUR SAFETY AND SAFETY OF OTHERS IS VERY IMPORTANT.

This manual and the dryer itself provide important safety warnings, to be read and observed at all times.



This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol or the word **DANGER** or **WARNING**. These words mean:

## A DANGER

Indicates a hazardous situation which, if not avoided, will cause serious injury.

## 

Indicates a hazardous situation which, if not avoided, could cause serious injury.

All safety warnings give specific details of the potential risk presented and indicate how to reduce risk of injury, damage and electric shock resulting from improper use of the dryer. Carefully observe the following instructions. Failure to observe these instructions may lead to risks. The Manufacturer declines any liability for injury to persons or animals or damage to property if these advices and precautions are not respected.

Very young (0-3 years) and young children (3-8 years) shall be kept away unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this dryer only if they are supervised or have been given instructions on safe appliance use and if they understand the hazards involved. Children shall not play with the dryer. Cleaning and user maintenance shall not be made by children without supervision.

Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.

Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.

Remove all objects from pockets such as lighters and matches.

Do not use the tumble dryer if chemicals have been used for cleaning.

Oil-soaked items ignite spontaneously, especially when exposed to heat sources such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the item can become hot enough to catch fire. Piling, stacking or storing oil-soaked items can prevent heat from escaping and so create a fire hazard.

## A WARNING

Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

The last phase of the drying cycle is done without heat (cool down phase), to assure that the laundry stays at a temperature level which is not leading to a damaging of the laundry.

If you want to stack the dryer on a washing machine, first contact our After-Sales Service to verify if this is possible. Stacking of a dryer is only admitted if the dryer is safely fixed on the washing machine by using an appropriate stacking kit.

## INTENDED USE OF THE PRODUCT

This dryer is designed solely for domestic usage. To aim the dryer as professional use is forbidden. The manufacturer declines all responsibility for inappropriate use or incorrect setting of the controls.

**CAUTION:** The dryer is not intended to be operated by means of an external timer or separate remote control system.

Do not use the dryer outdoors. Do not store explosive or flammable substances such as aerosol cans and do not place or use gasoline or other flammable materials in or near the dryer: a fire may break out if the dryer is inadvertently switched on.

## INSTALLATION

Installation and repairs must be carried out by a qualified technician, in compliance with the manufacturer's instructions and local safety regulations. Do not repair or replace any part of the dryer unless specifically stated in the user manual. Children should not perform installation operations. Keep children away during installation of the dryer. Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children, during and after the installation of the dryer.

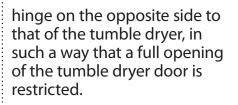
Use protective gloves to perform all unpacking and installation operations. After unpacking the dryer, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. The dryer must be handled and installed by two or more persons. Keep children away during installation of the dryer.

The dryer must be disconnected from the power supply before carrying out any installation operation. During installation, make sure the dryer does not damage the power cable. Only activate the dryer when the installation procedure has been completed.

After installation of the device to wait a few hours before starting it, to acclimatize to the environmental conditions of the room.

Do not install your dryer where it may be exposed to extreme conditions, such as: poor ventilation, high temperature or below 5°C or above 35°C.

The dryer must not be installed behind a lockable door, a sliding door or a door with a



The dryer must be placed with the back towards a wall, to avoid injuries by touching the rear panel, which can become hot during the drying process.

Do not install the dryer in rooms with poor ventilation. If you want to install it in a small storage room, toilet, bathroom or similar, assure a good ventilation (open door, ventilation grid or slot larger than 500 cm<sup>2</sup>).

When installing the dryer make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the dryer is perfectly level using a spirit level.

If possible use a hose to drain the water directly into the domestic plumbing system. This will avoid having to empty the water container at the end of each drying cycle, since the condensation water can be directly drained away.

Take care not to install the dryer on a deep-pile carpet.

If, due to lack of space, the dryer must be installed directly next to a gas or coal stove, a heat insulating plate (85 x 57 cm) must be installed in between and the side of the plate facing the stove must be covered with aluminium foil.



The dryer is not designed for built-in installation.

The dryer can be installed under a worktop, provided that adequate ventilation of the dryer is assured. Install a ventilation grid (minimum 45 cm x 8 cm), in the rear part of the worktop under which the dryer is installed.

### **ELECTRICAL WARNINGS**

Make sure the voltage specified on the rating plate corresponds to that of your home. For installation to comply with current safety regulations, an omnipolar switch with minimum contact gap of 3 mm is required. Regulation require that the

dryer is earthed.

For dryers with fitted plug, if the plug is not suitable for you socket outlet, contact a qualified technician. Do not use extension leads, multiple sockets or adapters. Do not connect the dryer to a socket which can be operated by remote control. The power cable must be

long enough for connecting the dryer, once fitted in its housing, to the main power supply.

Do not pull the power supply cable.

If the power cable is damaged it must be replaced with an identical one. The power cable must only be replaced by a qualified technician in compliance with the manufacturer instruction and current safety regulations. Contact an authorized service

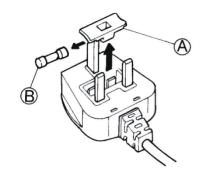
#### centre.

Do not operate this dryer if it has a damaged mains cord or plug, if it is not working properly, or if it has been damaged or dropped. Do not immerse the mains cord or plug in water. Keep the cord away from hot surfaces. The electrical components must not be accessible to the user after installation. Do not touch the dryer with any wet part of the body and do not operate it when barefoot.

### ELECTRICAL CONNECTION FOR GREAT BRITAIN AND IRELAND ONLY

#### Fuse replacement.

If the mains lead of this dryer is fitted with a BS 1363A 13amp fused plug, to change a fuse in this type of plug use an A.S.T.A. approved fuse to BS 1362 type and proceed as follows:



1. Remove the fuse cover (A) and fuse(B).

2. Fit replacement 13A fuse into fuse cover.

3. Refit both into plug. *Important:* 

The fuse cover must be refitted when changing a fuse and if the fuse cover is lost the plug must not be used until a correct replacement is fitted. Correct replacement are identified by the colour insert or the colour embossed in words on the base of the plug. Replacement fuse covers are available from your local electrical store.

# For the Republic of Ireland only

The information given in respect of Great Britain will frequently apply, but a third type of plug and socket is also used, the 2-pin, side earth type.

# Socket outlet / plug (valid for both countries)

If the fitted plug is not suitable for your socket outlet, please contact After-sales Service for further instruction. Please do not attempt to change plug yourself. This procedure needs to be carried out by a qualified technician in compliance with the manufactures instructions and current standard safety regulations.

## CORRECT USE

Do not exceed the maximum load allowed. Check the maximum load allowed in the programme chart.

Do not dry unwashed items in the tumble dryer.

Do not overdry the laundry.

Take care that no lint or dust is accumulated around the dryer.

Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.



### CLEANING AND MAINTENANCE

The dryer must be disconnected from the power supply before carrying out any cleaning or maintenance operation.

Never use steam cleaning equipment.

# SAFEGUARDING THE ENVIRONMENT

For dryer models with heatpump technology: This dryer contains fluorinated greenhouse gas (R134a). The circuit containing this gas is hermetically sealed. The electrical switchgear has a tested leakage rate of less than 0,1% per year.

### DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol:



The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

## SCRAPPING OF HOUSEHOLD APPLIANCES

When scrapping the dryer, make it unusable by cutting off the power cable and removing the doors and shelves (if present) so that children cannot easily climb inside and become trapped.

This dryer is manufactured with recyclable



or reusable materials. Dispose of it in accordance with local waste disposal regulations.

For further information on the treatment, recovery and recycling of household electrical appliances, contact your competent local authority, the collection service for household waste or the store where you purchase the dryer. This dryer is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. This symbol



on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection centre for the recycling of electrical and electronic equipment.



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### **ENERGY SAVING TIPS**

Always dry a full load, depending on the type of laundry and the programme/ drying time. For more detailed information, see the programme chart.

By preference use the maximum spin speed allowed by your washing machine, since draining the water mechanically requires less energy. You will save time and energy when running your drying cycle.

Always select the correct programme/drying time for the load in order to obtain the desired drying results.

Select the 'Gentle' option only in case of drying small loads.

When drying cotton, for example, dry Iron Dry and Cupboard Dry loads together. Start with the Iron Dry programme/drying time setting, remove the laundry to be ironed at the end of that cycle and dry the remainder of the load on the Cupboard Dry setting.

# DECLARATION OF CONFORMITY

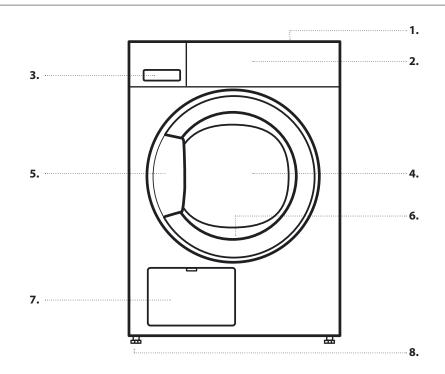
This appliance has been designed, constructed and distributed in compliance with the requirements of European Directives: LVD 2014/35/EU, EMC 2014/30/EU and RoHS 2011/65/EU.



## Use and Care guide

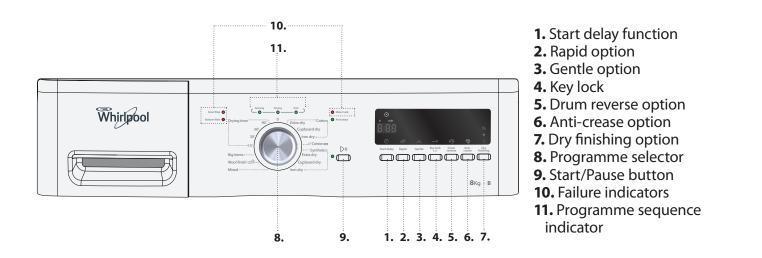
# PRODUCT DESCRIPTION

## **APPLIANCE**



- 1. Worktop
- 2. Control panel
- 3. Water tank
- 4. Door
- 5. Door handle
- 6. Door filter (behind door)
- 7. Condenser (= bottom filter; behind flap)
- 8. Adjustable feet (4)

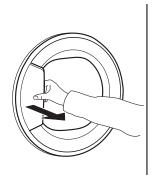
# **CONTROL PANEL**



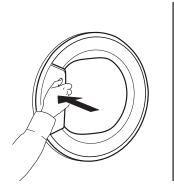


# DOOR

To open the door, pull the handle.



To close the door, hold the handle and push so that you can hear it click shut.



If you interrupt a running programme by opening the door, the programme will be reset if the dryer door is not closed again within one minute.

# DRUM LIGHT (if available)

• During programme selection: the light goes on for laundry loading

• After programme start: the light fades on and off while the laundry load is detected.

• After programme end, when you open the door, the light goes on for a while for unloading the laundry. Then it goes off to save energy; touch any button to switch it on again.

## AVAILABLE ACCESSORIES

**STACKING KIT SHELF** 

by which your dryer can be fixed on top of your washing machine to save space and to facilitate loading and unloading your dryer in the higher position. Contact our After-Sales Service to check if the following accessory is available for your dryer model.

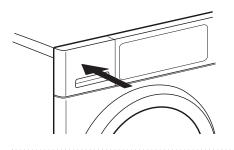


# HOW TO USE THE APPLIANCE

# **FIRST TIME USE**

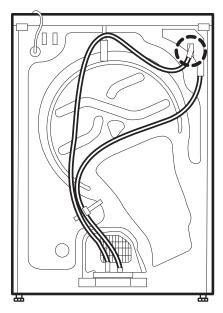
## **1.** CHECK WATER TANK

Make sure that the water tank is correctly inserted



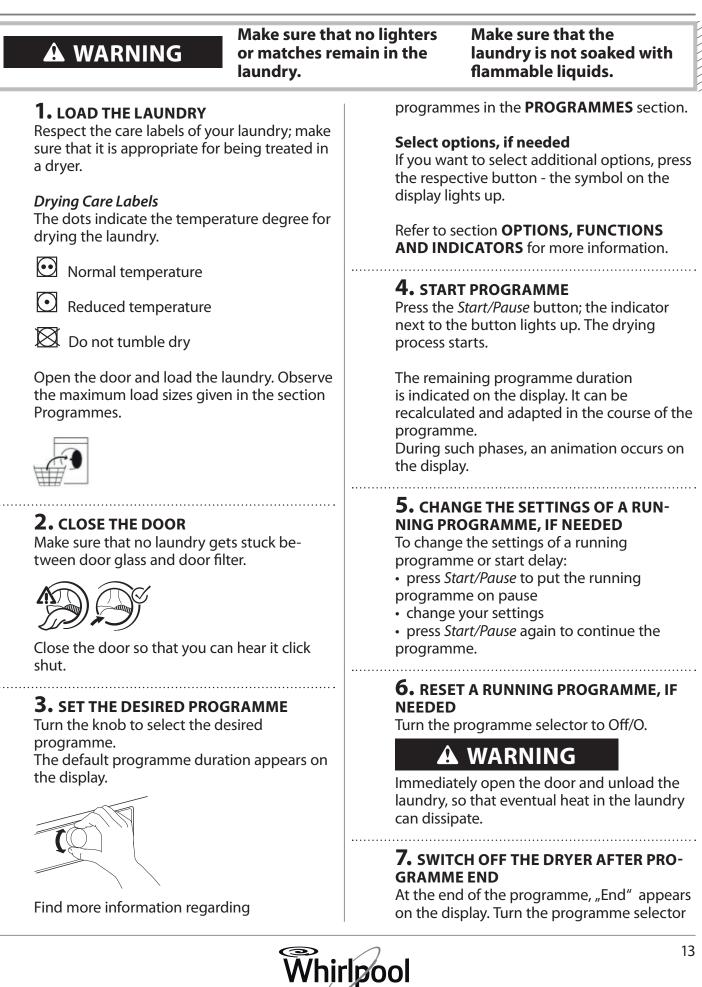
## **2.** CHECK DRAIN HOSE

Make sure that the drain hose on the back of the dryer is fixed, either to the dryer's water tank or to your domestic sewage system (see INSTALLATION GUIDE).





# DAILY USE



SENSING THE DIFFERENCE

to Off/O to switch off the dryer. Open the door and take out your laundry.

## 6.00

If you do not switch the dryer off after programme end, the dryer drum rotates from time to time the next 10 minutes after programme end, to reduce creasing of the laundry. The dryer will switch off automatically in about a quarter of an hour after programme end, to save energy.

#### 8. EMPTY WATER TANK / CLEAN DOOR FILTER / CLEAN BOTTOM FILTER Empty

• the water tank after each programme

• the door filter after each programme Clean the bottom filter about every two months.

Refer to section CARE AND MAINTENANCE

## PROGRAMMES

The dots indicate the temperature degree for drying the laundry.

• Normal temperature



Do not tumble dry

PROGRAMME	Type of Drying and Recommendations	Care Labels	Regulations
	For drying cotton laundry. <sup>•</sup> <i>Extra Dry</i> (maximum dryness level)	$\overline{\bullet}$	MAX. LOAD (KG): <b>max</b> DEFAULT PROGRAMME DURATION (H): <b>2:05</b> SELECTABLE OPTIONS: <b>Rapid, Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>
	① <i>Cupboard Dry</i> (dry enough to be put in a cupboard at the end of the drying cycle)	$\overline{\boldsymbol{\odot}}$	MAX. LOAD (KG): <b>max</b> DEFAULT PROGRAMME DURATION (H): <b>1:45</b> SELECTABLE OPTIONS: <b>Rapid, Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>
	Iron Dry (suitable to be ironed after the drying cycle, therefore still slightly humid)	$\overline{\mathbf{O}}$	MAX. LOAD (KG): <b>max</b> DEFAULT PROGRAMME DURATION (H): <b>1:25</b> SELECTABLE OPTIONS: <b>Rapid, Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>



PROGRAMME	Type of Drying and Recommendations		Regulations
	Standard cotton programme, suitable to dry normal wet cotton laundry. Most efficient programme in terms of energy consumption for drying cotton laundry. The values on the Energy Label are based on this programme.	$\overline{\boldsymbol{\cdot}}$	MAX. LOAD (KG): <b>max</b> DEFAULT PROGRAMME DURATION (H): <b>1:35</b> SELECTABLE OPTIONS: <b>Rapid, Gentle,</b> <b>Anti-crease, Dry</b> <b>finishing</b>
SYNTHETICS	For drying laundry made of synthetic fibres. *따 <i>Extra Dry</i> (maximum dryness level)	$\overline{\bigcirc}$	MAX. LOAD (KG): <b>3.5</b> DEFAULT PROGRAMME DURATION (H): <b>0:55</b> SELECTABLE OPTIONS: <b>Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>
	① <i>Cupboard Dry</i> (dry enough to be put in a cupboard at the end of the drying cycle)	$\overline{\bigcirc}$	MAX. LOAD (KG): <b>3.5</b> DEFAULT PROGRAMME DURATION (H): <b>0:50</b> SELECTABLE OPTIONS: <b>Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>
	Iron Dry (suitable to be ironed after the drying cycle, therefore still slightly humid)	$\overline{\bigcirc}$	MAX. LOAD (KG): <b>3.5</b> DEFAULT PROGRAMME DURATION (H): <b>0:45</b> SELECTABLE OPTIONS: <b>Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>
MIXED	For drying mixed laundry made of cotton, linen, artificial fibres and their blends.	$\overline{\mathbf{\odot}}$	MAX. LOAD (KG): <b>3.0</b> DEFAULT PROGRAMME DURATION (H): <b>1:10</b> SELECTABLE OPTIONS: <b>Gentle, Drum</b> <b>reverse, Anti-crease,</b> <b>Dry finishing</b>
WOOL FINISH	For finishing the air-drying process of woollen textiles. Woollens get fluffy and smooth.	$\overline{\bigcirc}$	MAX. LOAD (KG): <b>1.0</b> DEFAULT PROGRAMME DURATION (H): <b>0:06</b> SELECTABLE OPTIONS:
big items XXL	For drying big laundry items, such as bathmats, blankets etc.	$\overline{\bigcirc}$	MAX. LOAD (KG): <b>3.0</b> DEFAULT PROGRAMME DURATION (H): <b>1:15</b> SELECTABLE OPTIONS: Drum reverse, Anti-crease

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PROGRAMME	Type of Drying and Recommendations	Care Labels	Regulations
DRYING TIME	Time-restricted drying programme. Select programme duration by option Drying time. For all fabrics appropriate for tumble drying. Suitable to add an additional short drying phase after programme end.	$\overline{\mathbf{O}}$	MAX. LOAD (KG): <b>max</b> DEFAULT PROGRAMME DURATION (H): <b>0:15-1:30</b> SELECTABLE OPTIONS: <b>Anti-crease</b>

#### max = maximum capacity of the dryer

Programme durations indicated in the table are default values. The programme duration mainly depends on the humidity level of the laundry and the volume of the laundry load. For that reason, the real programme duration can deviate from the indicated values.



# **OPTIONS**

#### OPTIONS WHICH ARE DIRECTLY SELECTABLE BY PRESSING THE RESPECTIVE BUTTON

Refer to the Programmes section chart to check which options are available for the selected programme.

RAPID <i>≡</i> 3 <sup>©</sup>	Enables quicker drying by shortening the programme duration.	
GENTLE	Enables a more gentle treatment of the laundry by reducing the drying temperature.	
DRUM REVERSE	Reduces creasing by increased drum reverse phases during the programme.	
ANTI-CREASE	Helps to prevent creasing if you cannot unload the laundry soon after programme end. The dryer starts to tumble the laundry periodically a few minutes after	programme end. This tumbling will last up to approximately 12 hours after end of the programme. You can stop it at any time by switching off the dryer with the <i>On/Off button</i>
DRY FINISHING	Enables slight variation of the dryness level at the end of the programme by prolonging or shortening the programme duration.	<ul> <li>slightly dryer</li> <li>standard dryness</li> <li>slightly more humid</li> </ul>

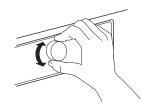
OPTIONS RAPID AND GENTLE ARE NOT COMBINABLE



# **FUNCTIONS**

#### **KNOB**

Allows for setting the programme: turn until the indicator points towards the desired programme. **The 0 position switches off the dryer** and cancel a running programme.

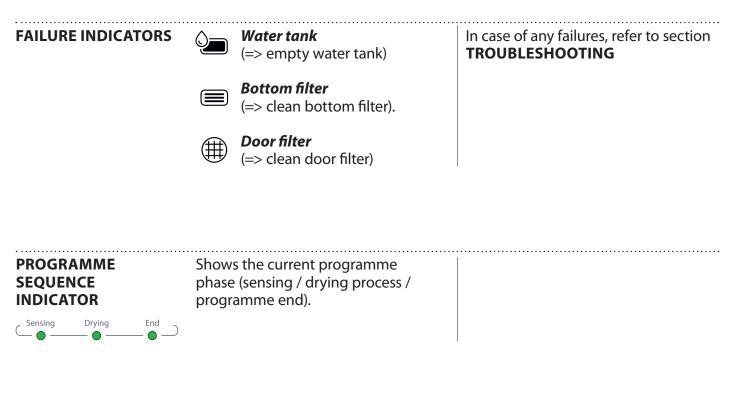


A WARNING		After cancelling a running programme, quickly remo all items and spread then	ove dissipated.
start/pause		he programme, after you hed your settings	<b>To pause</b> a running programme <b>To continue</b> a paused programme
кеу LOCК =О	the contro operation To lock th • A progra • Press an until the k display. Ku now. With activ	e buttons and knob of ol panel against unwanted e buttons and knob: amme must be selected. d hold the <i>Key lock button</i> key symbol lights up on the nob and keys are locked vated key lock, the only unction is to switch the dryer	off by turning the programme selector to the Off/O position. If you switch the dryer on again by selecting a programme, the key lock will remain active until you unlock it. To unlock buttons and knob: • Press and hold the <i>Key lock button</i> until the key symbol on the display goes off.
START DELAY	a later tim Choose a • Select p • Press the repeatedl appears o • Press Sto the count of the pro symbol o	e start of your programme to be. delay up to 12 hours. rogramme and options. e <i>Start delay button</i> y until the desired delay time on the display. <i>art / Pause</i> - the display shows down of the delay until start ogramme. The start delay in the display blinks, and the use button lights up. A sound	by activation of the pump may occur. • After the delay has expired, the dryer starts automatically. On programme start, the display indicate the remaining programme duration. To cancel the <i>Start delay</i> • Turn the programme selector to the Off/O position, or to another programme.



## **INDICATORS**

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ANTI-CREASEIndicates that the dryer is in the<br/>tumbling phase after programme end,<br/>to avoid creasing of the laundry (referto DAILY USE / 7., and to OPTIONS,<br/>FUNCTIONS AND INDICATORS /<br/>Anti-crease).



# **ENERGY SAVING**

### **AUTOMATIC SWITCH-OFF FUNCTION**

The dryer is designed to save energy. After the programme has finished, it therefore switches off automatically after about a quarter of an hour.

#### **ENERGY SAVING TIPS**

• To reduce the drying time, make sure that the laundry is spun with the maximum possible spin speed of the wash programme. This reduces the moisture content in the laundry.

• Preferably dry a full load, as indicated in the Programmes table. This optimizes the relative energy consumption.

- Do not over dry the laundry.
- Clean the door filter after every drying cycle.
- Clean the bottom filter about every two months.

• The optimum ambience temperature for the dryer is between 15 and 20 °C. In case of a higher temperature, air the room.

• Use Gentle option only with small loads.

• When drying cotton or synthetics laundry, run *Iron dry* and *Cupboard dry* loads together. Start the programme with dryness level *Iron dry*. At the end of the programme, remove the laundry to be ironed. Finish the drying process for the remaining load with dryness level *Cupboard dry*.



# CLEANING & MAINTENANCE

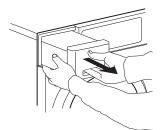
Do not use flammable fluids to clean the dryer.

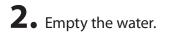
For any cleaning and maintenance, switch off the dryer.

# **EMPTYING THE WATER TANK**

Empty the water tank after each programme, provided the drain hose is not connected to your sewage system (refer to INSTALLATION GUIDE).

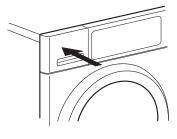
**1**. Hold the handle and carefully pull out the water tank. Hold the full water tank with both hands.







**3.** Insert the water tank by pushing it back into place. Make sure that it is completely inserted in the compartment.





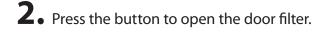
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# **CLEANING THE DOOR FILTER**

Clean the door filter after each cycle. Make sure that the laundry is unloaded. Open the door.

**1** • Remove the door filter by pulling it upwards.





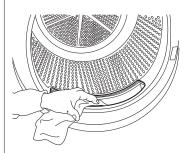


**3.** Carefully remove the complete lint from the screen by hand.

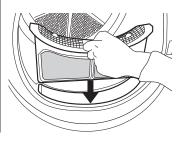
If needed, the screen can be cleaned also under running water, using a soft brush.



**4**. Clean the filter compartment with a soft cloth, or carefully with a vacuum cleaner.



**5.** Close the filter and reinsert it in the right direction, so that it completely integrates in the filter compartment.

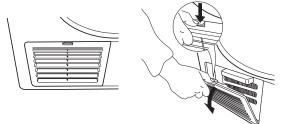




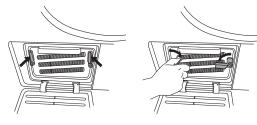
# **CLEANING THE BOTTOM FILTER**

Clean the bottom filter about every two months.

**1** • Carefully press down the strap to open the bottom flap.



**2.** Turn the locking bars right and left on the bottom filter downwards in horizontal position.



**3.** Hold the bottom filter on the handle and pull it out.



**4** • Clean the bottom filter under running water; wipe away dust and lint.



**5**. Wipe the bottom filter dry, so that it is not dripping wet anymore.



**6.** Clean the filter compartment with a soft cloth or carefully with a vacuum cleaner.



**7.** Push the bottom filter back into the filter compartment; make sure that it is completely integrated. Turn both locking bars (right and left) back into vertical position, to lock the bottom filter.



8. Finally close the bottom flap again.





# CLEANING THE OUTSIDE OF THE DRYER

Use a soft damp cloth to clean the outer parts of the dryer.

Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the surfaces.

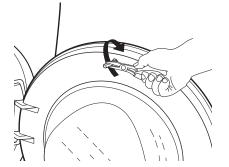


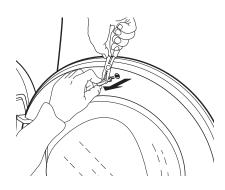


# **REVERSING THE DOOR STOP**

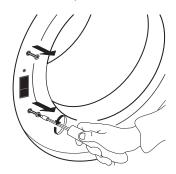
If needed, the door stop of the dryer door can be reversed. Use pliers and a cross-head screwdriver for the procedure.

**1** Use pliers to turn the contact pin at the inside of the door towards the right by 90° and pull it out.





**2.** Unscrew the 2 screws above and below the door lock system.

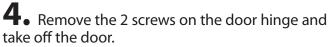


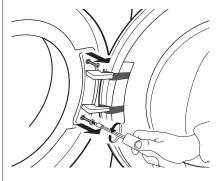
For removing and fixing the door, the help of a second person is recommended. Make sure that the dryer is unplugged. Open the dryer door.

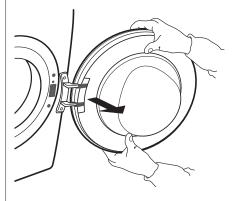
FN

**3.** Press the small knob above the door lock with a small screwdriver. At the same time move upwards the door lock and pull it towards you with your finger.



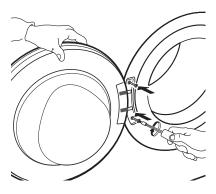








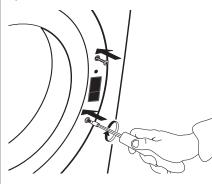
**5.** Fix the door on the left side by turning in the 2 screws. Take care to screw them in vertically, to avoid pinching off the door seal.



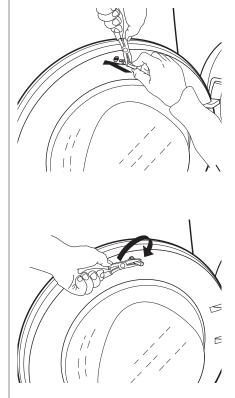
**6**. Insert the door lock on the right side of the door opening. Press it completely inside the hole and move it a bit downwards, until the small knob of the door lock latches.



**7.** Fix the 2 screws above and below the door lock system.



8. Insert the contact pin on top inside of the door. Turn the contact pin with pliers by 90° towards the right, to lock it.





# TROUBLESHOOTING GUIDE & AFTER-SALES SERVICE

Your dryer is equipped with various automatic safety functions. These enable failures to be detected in good time and the safety system can react appropriately. These failures are frequently so minor that they can be removed within a few minutes.

Problem	Possible Cause	Solution
DRYING TAKES TOO LONG LAUNDRY IS NOT DRY ENOUGH	Selected programme not optimum for type of laundry	Select the programme matching best the type of laundry; refer to section PROGRAMMES
	Door filter or bottom filter clogged	<ul> <li>Clean the filters according to the instructions in section CARE AND MAINTENANCE</li> </ul>
	Laundry too wet	• Make sure that laundry is spun with the maximum spin speed before drying. If laundry was spun with spin speed below 800 rpm, the water tank may get full during the drying programme.
	The ambient temperature is too high	• The ambient temperature is ideal between 15 and 20°C. If the ambient temperature is higher, air the room.
	"Gentle option" selected	The "Gentle option" should     only be selected with small loads



FN

DRYER DOES NOT START, ALTHOUGH <i>START/PAUSE</i> HAS BEEN PRESSED	Door not properly closed	<ul> <li>Push door to close it until it clicks shut</li> </ul>
	Key lock is activated	<ul> <li>Press and hold the button with the key symbol until the display indicates that the keys are unlocked.</li> </ul>
	Plug, power failure, fuse	<ul> <li>The plug is not in the socket or making contact.</li> <li>There has been a power failure.</li> <li>The fuse has blown. Try to plug another appliance into the socket.</li> </ul>
WATER DROPLETS ARE BENEATH THE DRYER	Bottom filter not inserted correctly	<ul> <li>Check position of the bottom filter and make sure it is completely integrated in the filter compartment.</li> </ul>
	Lint remaining on bottom filter or door seal	<ul> <li>Remove lint residues on the rubber seals of bottom filter and door seal.</li> </ul>
	Water tank not inserted correctly	<ul> <li>Push in the water tank and make sure that it is completely integrated in the tank compartment.</li> </ul>
	Direct drain connection not working properly	<ul> <li>Check drain connection and make sure that the water can drain.</li> </ul>
	Dryer not standing level	<ul> <li>Check level position of dryer on the tabletop with a water level; if needed adjust the dryer feet. (refer to INSTALLATION GUIDE).</li> </ul>



# FAILURE INDICATOR AND MESSAGES

### Make sure to

- Empty the water tank after each programme
- Clean the door filter after each programme
- Clean the bottom filter about every two months

Failure Indicator	Possible Cause	Solution
The empty "Water Tank" lights on	Water tank may be	
	• filled with water	• Empty water tank; make sure to insert it properly afterwards.
	not correctly positioned	<ul> <li>Push in the water tank to make sure that it is correctly inserted in the tank compartment.</li> </ul>
The "Bottom Filter" lights on	Bottom filter may be	
	<ul> <li>blocked by lint</li> </ul>	<ul> <li>Clean the bottom filter; make sure to insert it properly afterwards</li> </ul>
	<ul> <li>not correctly positioned</li> </ul>	• Push in the bottom filter and move the release levers into vertical position, to make sure that the filter is correctly inserted in the filter compartment. Close the flap.
The "Door Filter" lights on	Door filter may be	
	<ul> <li>blocked by lint</li> </ul>	• Remove and clean the door filter; make sure to insert it properly afterwards so that it completely integrates in the filter compartment.
	<ul> <li>not correctly positioned</li> </ul>	• Check position of the door filter; make sure that it is properly inserted in the filter compartment.

Refer to section CARE AND MAINTENANCE for emptying water tank or cleaning filters.



Below is a summary of possible failure causes and solutions.

If the problem persists after having followed the instructions as indicated below. If afterwards the failure indication still appears, switch off and unplug the dryer and contact our After-Sales Service.

Display message	Possible Cause	Solution
F01 to F04	Failure of a component	Turn the programme selector to 0/OFF then at least wait for 3 seconds.
F05 to F09	Failure of a component	Switch off and unplug the dryer. <b>Immediately</b> open the door and take out the laundry, so that the heat can dissipate. Make sure that the ambient temperature ranges between 5°C and 35°C. Wait for about an hour. Plug in the dryer, load the laundry and start the programme again. If the failure persists, call the After-Sales Service.
F10 to F24	Failure of a component	Switch off and unplug the dryer. Wait for about half an hour. Plug in the dryer and start the programme again. If the failure persists, call the After-Sales Service.



# **TRANSPORT AND HANDLING**

## A WARNING

Never lift the dryer by holding it at the worktop.

**1**. Unplug the dryer.

**2.** Make sure that door and water tank are properly closed.

**3.** If the drain hose is connected to your sewage system, fix the drain hose on the rear of the dryer again (see Installation Guide).





## AFTER-SALES SERVICE

#### BEFORE CALLING THE AFTER-SALES SERVICE

**1** • See if you can solve the problem by yourself with the help of the suggestions given in the **TROUBLESHOOTING GUIDE**.

**2.** Switch the appliance off and on again to see if the failure persists.

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#### IF AFTER THE ABOVE CHECKS THE FAILURE STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

To receive assistance, call the number shown on the warranty booklet or follow the instructions on the website **www.whirlpool.eu** 

Always specify:

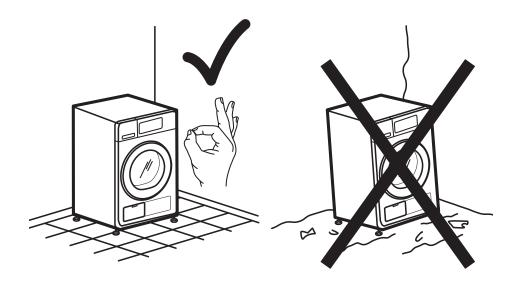
- a brief description of the failure;
- the type and exact model of the appliance;
- the service number (number after the word Service on the rating plate on the back of the dryer). The service number is also indicated on the guarantee booklet;
- your full address;
- your telephone number.

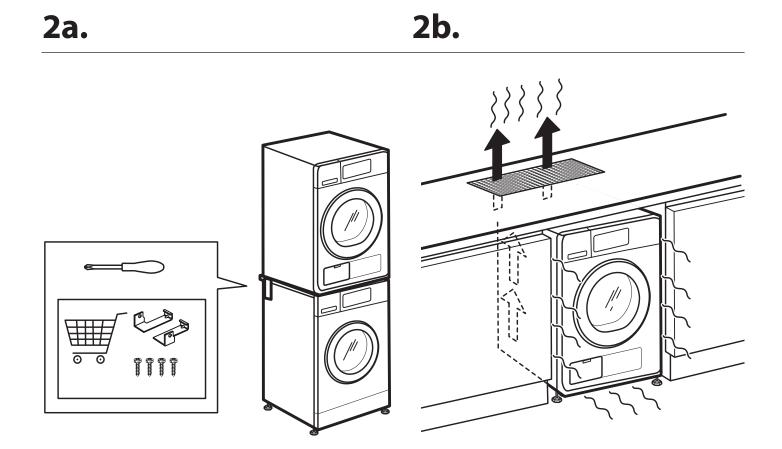


For any repairs, use our authorized After-Sales Service, to ensure proper repairing and use of original spare parts.

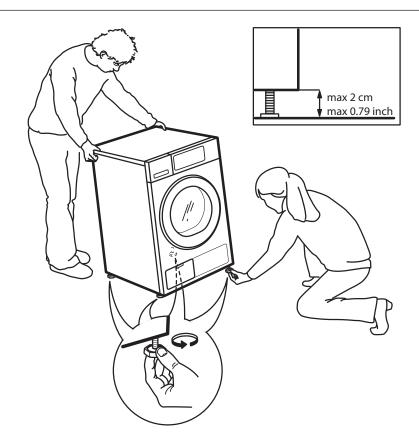
Manufacturer: Whirlpool Europe s.r.l. Socio Unico Viale Guido Borghi 27 21025 Comerio (VA) Italy

ridooi SENSING THE DIFFERENCE

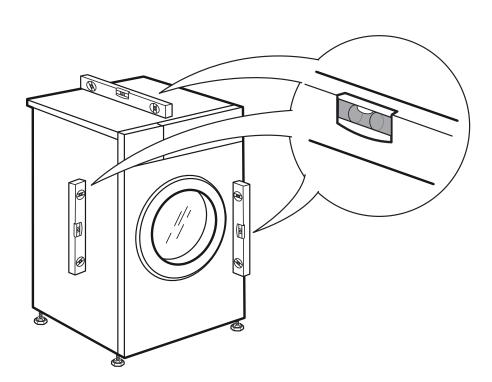




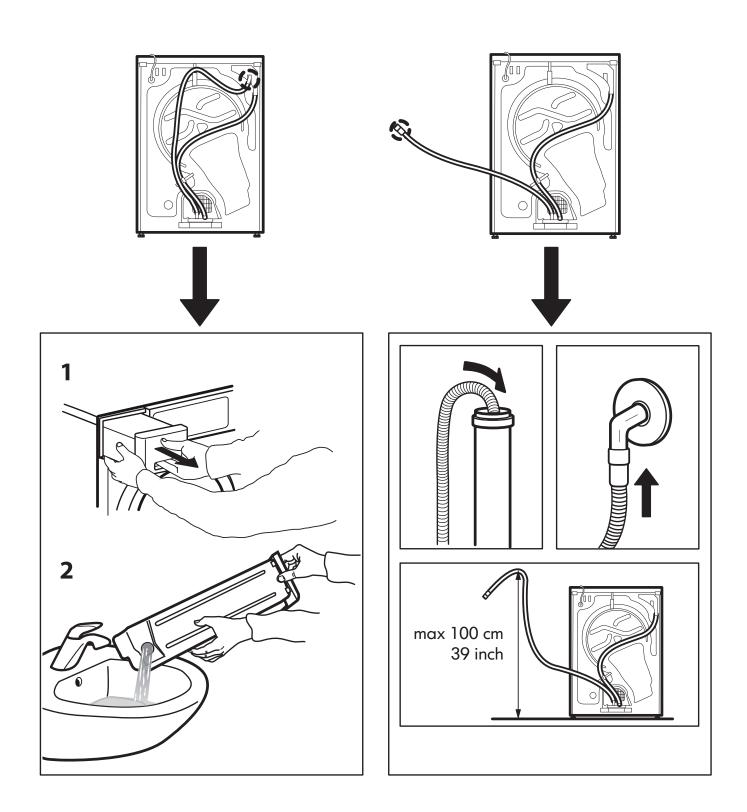




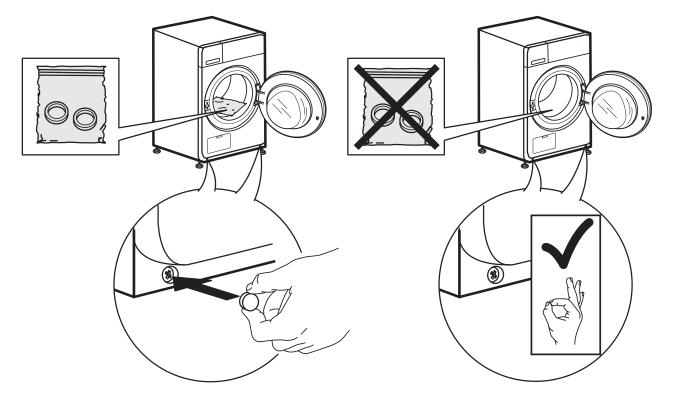
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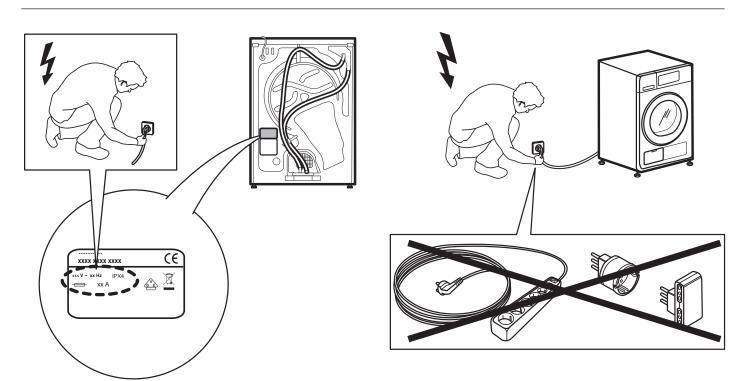






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**6b**.





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